

Power Balance v1.0

Because you can't be in two places at once!

Copyright © 1994 Neil Gorin - Based on an idea by Steve Mendham

Bug Report Form

Although Power Balance has been extensively tested in numerous operating environments, there may exist one or two problems which have yet to be found. If you are in the unfortunate position of experiencing such a problem, please complete this form to the best of your ability and return it to NGS at the address below. We will then review the problem and let you know what can be done.

Please read the help topic "Commonly Asked Questions" before completing this form.

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Bug Report Form

Yourself

Name:

Address:

Telephone:

Are you a registered user or are you evaluating Power Balance?

Your Computer

Make, Model:

Processor:

Type of display:

Display Driver (as shown in Windows Setup):

MS DOS & Windows or OS/2 version numbers:

Do you use a mouse?

Do you use Large (or 8514) fonts?

Your software

IMPORTANT: What is the version number of the copy of Power Balance under which the problem occurs?

TIP: To find out the EXACT version number and build, select the system menu and click on About.

Problem

Where did you experience the problem (e.g. Whilst selecting files)?

What other programs were running at the time (e.g. Browser, Program Manager, PaintBrush)?

If this problem has occurred more than once*, please detail the steps necessary to reproduce it:

* Please note that it is usually not possible to trace problems which occur only once and cannot be reproduced.

Suggestions

Have you any suggestions for new features or changes which could be implemented in Power Balance. In particular, are there any features in the current release which you find hard to use or dislike?

Please send completed forms to:

NGS (BUG REPORT)
4 Rookwood Drive
Stevenage
Herts
SG2 8PJ

or email to neil.gorin@nildram.com